

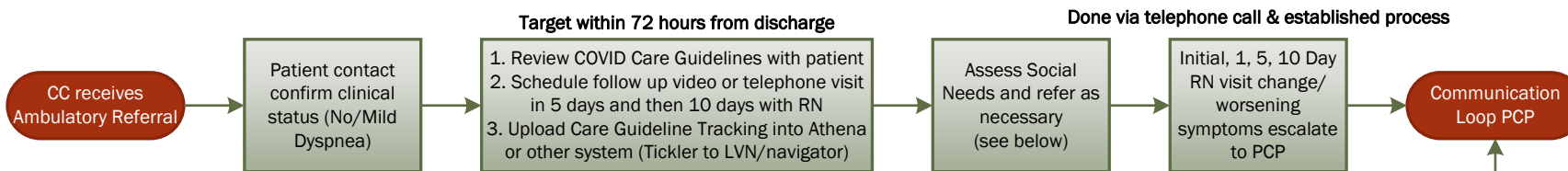
Introduction:
CommonSpirit Health Ambulatory COVID+
Care Coordination and Home Health Suggested Guidelines
2/8/21

The Care Coordination and Home Health workflows provide a bird's-eye example of the expected activities that should occur once care coordination or home health is requested. A particular focus on communication and feedback loops back to primary care is included. These are not meant to be prescriptive, but rather offer an example of the workflow processes.

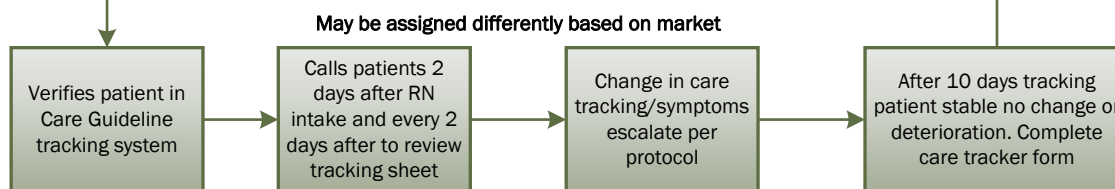
Care Coordination COVID Response Patient with No or Mild Dyspnea (May have SDOH Need)

2/8/21

RN



LVN/LPN/Navigator



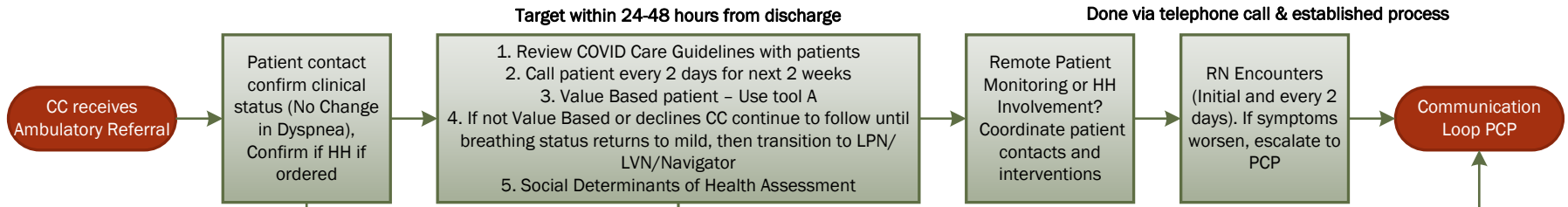
Abbreviations

- APP – Advanced Practice Provider
- CC – Care Coordination
- HH – Home Health
- F2F – Face to Face
- PCP – Primary Care Provider
- PUI – Person Under Investigation
- RPM – Remote Patient Monitoring
- SBAR – Situation/Background/Assessment/Recommendation
- SDOH – Social Determinants of Health
- SOC – Start of Care

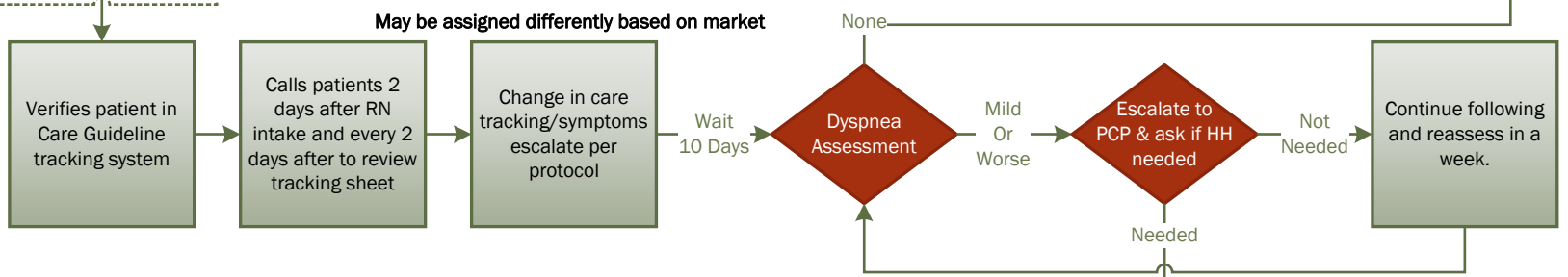
Care Coordination COVID Response Patient with Moderate Dyspnea

2/8/21

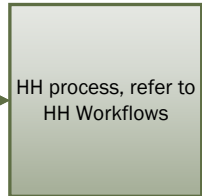
RN



LVN/LPN/Navigator



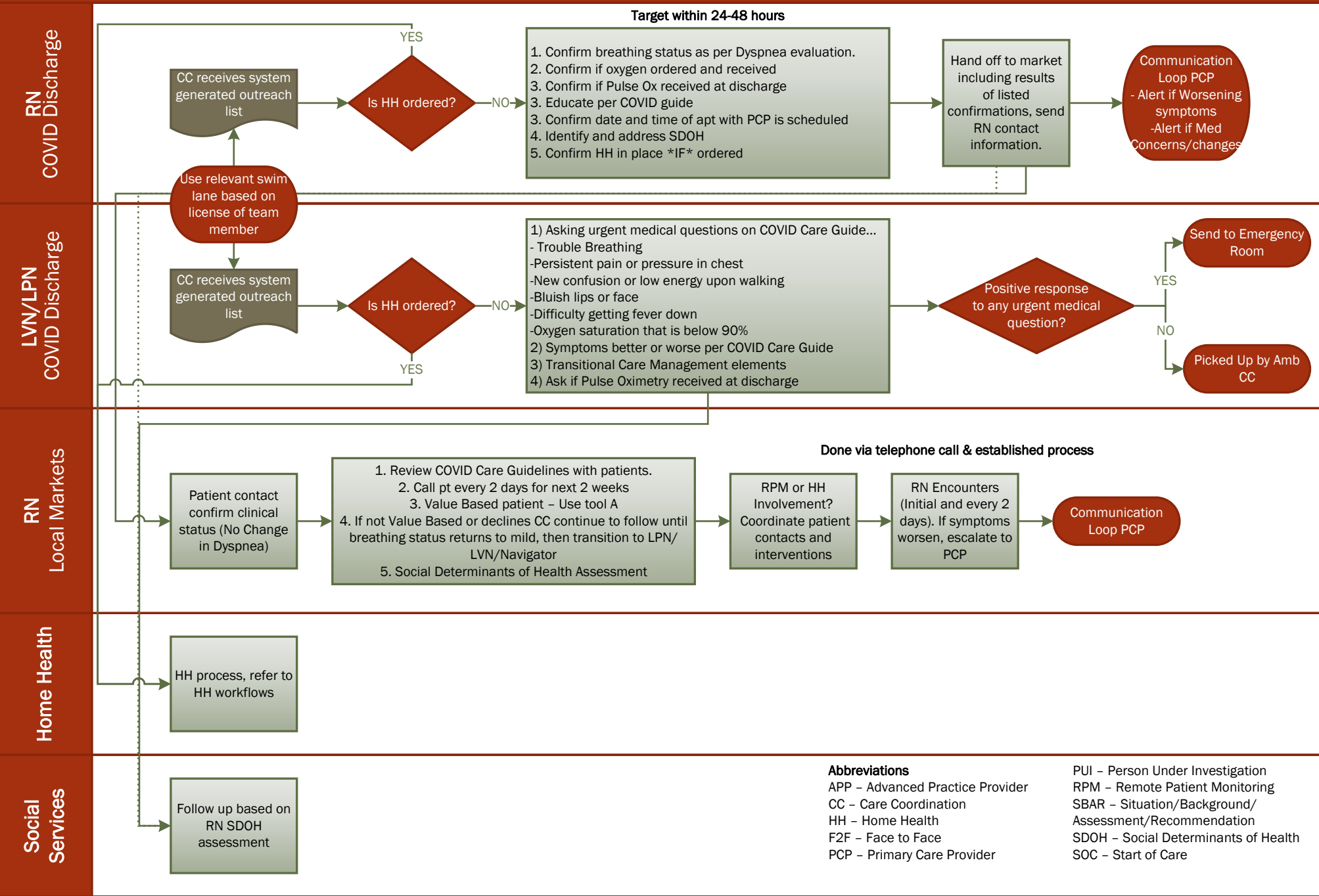
Home Health



Social Services



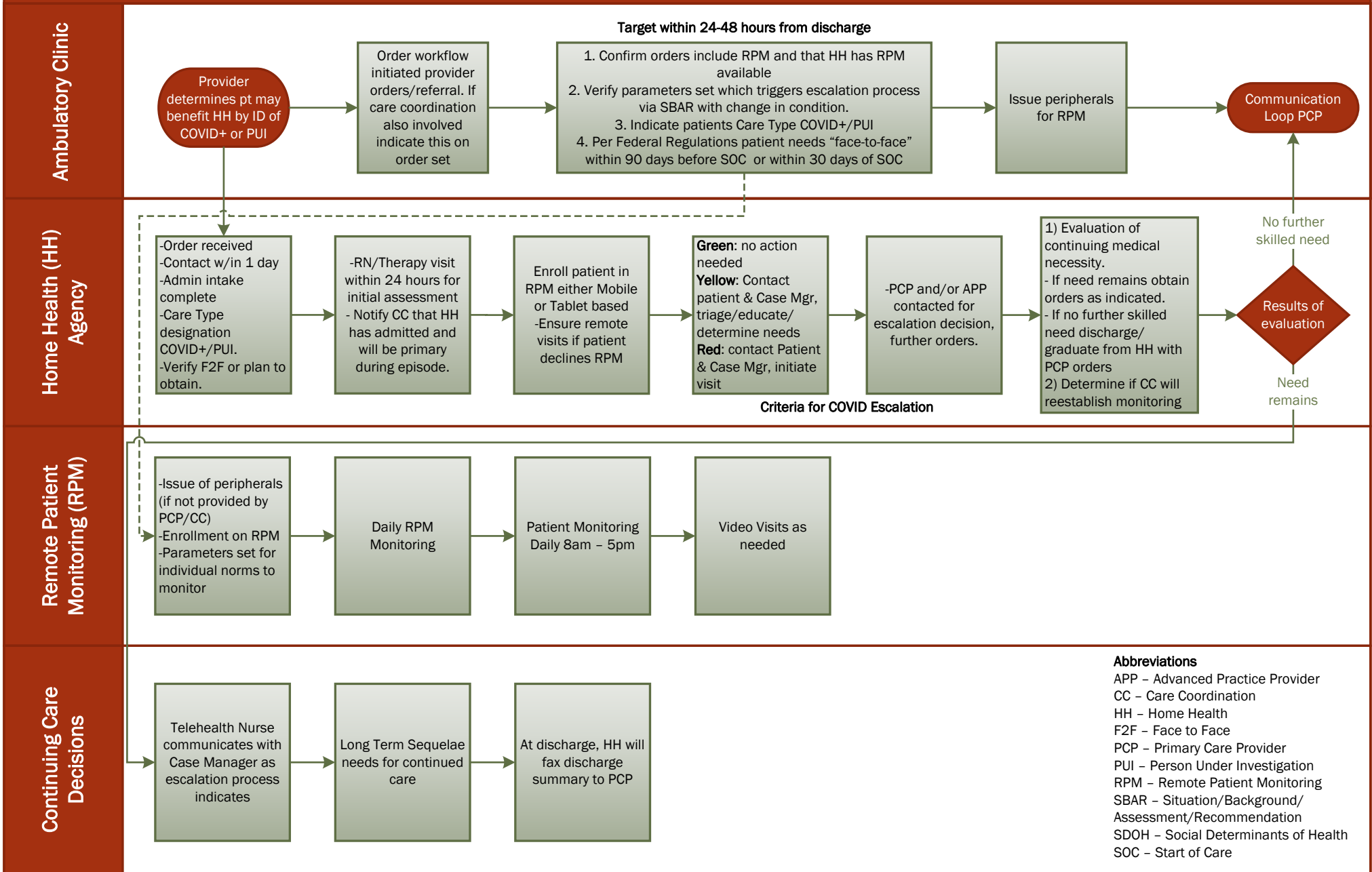
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* Check with state licensing guidelines

Initiating Home Health from Ambulatory Care COVID+ Patient with Mild/Moderate Dyspnea

2/8/21



Initiating Home Health from Ambulatory Care non-COVID Patient w/ Chronic Disease Potential for Exacerbation

2/8/21

